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To Whom It May Concern:

I asked Jessica Chan to proofread my PhD dissertation, a 210-pages document with precise terminology which I needed to have back proofread in ten days. I am an Italian native speaker, and despite my long study of the English language, the dissertation needed many suggestions and improvements.

Given the limited amount of time available, and the impossibility for me to have my deadline extended, Jessica and me have been constantly in contact for the ten days. The assignment represented a challenge, both because sometimes the precise meaning intended by me was not clear, and because the dissertation goes into detail and depth of specific topics and often displays technical terms. Still, Jessica was very patient in limiting herself to show many suggestions in note, for having me check and respond her in note, and eventually she proposed another suggestion.

Jessica has been very precise and available for answering all my doubts. She accomplished the job within the established (and very limited) timeframe. She also did a very good job with the proofreading!

Camilla Rossi